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Risk Assessment and Management for National Interdependent Infrastructure and Economic Systems Presented at the Conference on New Directions for Understanding Systemic Risk Sponsored by The National Academies and **The Federal Reserve Bank of New York** 18 May 2006 **Yacov Y. Haimes** L. R. Quarles Professor of Systems and Information Engineering Founding Director (1987), Center for Risk Management of Engineering Systems

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Center for Risk Management of Engineering Systems

Purpose of this Presentation

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- Share with you basic analytical principles upon which a systemic risk assessment and risk management process is based
- Share with you a method to measure and analyze risk of extreme and catastrophic events: The Partitioned Multiobjective Risk Method (PMRM)
- Introduce the Inoperability Input-Output Model (IIM) for infrastructure interdependencies
- Provide three case studies, with a focus on interdependent infrastructure and economic systems

Infrastructure Interdependencies

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- The industry sectors of the economy are physically and financially interdependent systems.
- Critical infrastructures (telecommunications, power, transportation, banking, etc.) are marked by immense complexity.
- They share flows of information, security, and physical flows of commodities (among others).
- There is a need to assess and manage the risks of extreme natural and man-made hazards to our nation's Interdependent Infrastructure and Economic Systems.



Three Case Studies On Risk to Interdependent Infrastructure and Economic Systems

- Commission on High-Altitude Electro Magnetic Pulse (H-EMP) Attacks on the US
- DHS "Crimson Dawn" Exercise (Impact of Raising the Alert Level on the Economy)
- Virginia Bridge-Tunnel Transportation System

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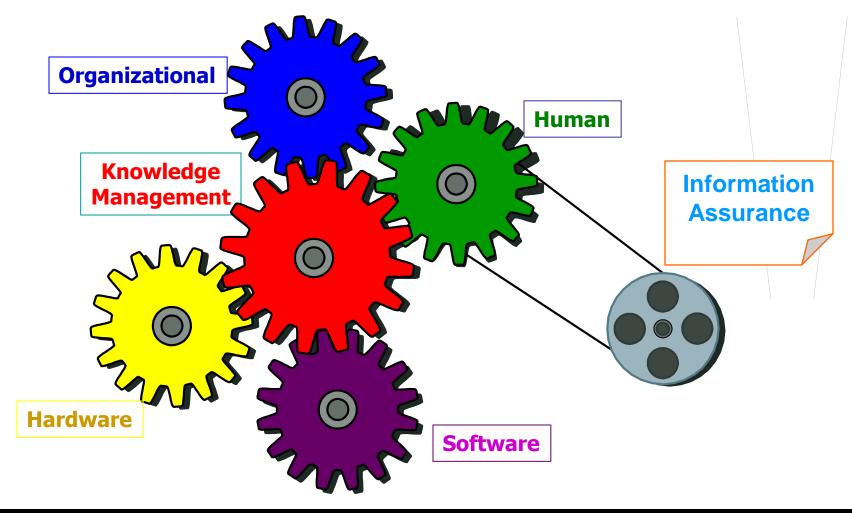
All Case Studies Have the following *common* attributes

- Have large potential financial effects, as opposed to life or death
- Involve major infrastructures at risk
- Focus on rare and extreme events

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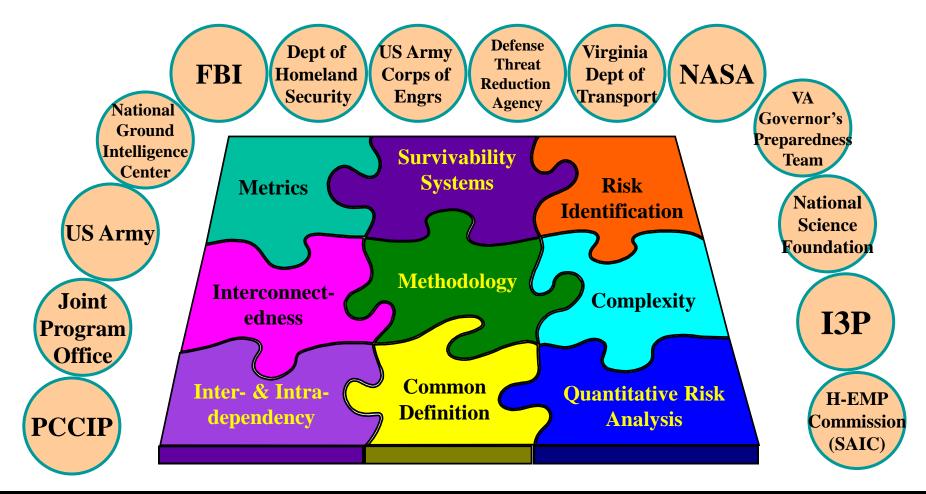
Risk Assessment and Risk Management of Systems of Systems



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Risk Modeling, Assessment, and Management For Homeland Security (1997-2006)



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The Process of **Risk Assessment** and **Risk Management**

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The Process of Risk Assessment and Risk Management

Risk Assessment

- What can go wrong?
- What is the likelihood that it would go wrong?
- What are the consequences?

[Kaplan and Garrick 1981]

Risk Management

- What can be done and what options are available?
- What are the associated trade-offs in terms of all costs, benefits, and risks?
- What are the impacts of current management decisions on future options?

[Haimes 1991, 2004]



Motivation for Identification of Systemic Risk

"As the **'supply chain'** has evolved from the simplicity of a bank's making and servicing a loan over its life to the complexity of securitization (**involving originators, holders, servicers, trustees, and hedging Markets**), the focus on core banks and securities firms and major markets **must expand to include other potential single points of failure**."

"These new features raise interesting questions about whether the kinds of conceptual models outlined in the preceding two sections fully capture the range of possible causes and propagation channels for systemic risk."

[Systemic Risk and the Financial System: Background Paper: Darryll Hendricks, John Kambhu, and Patricia Mosser, May 2006]

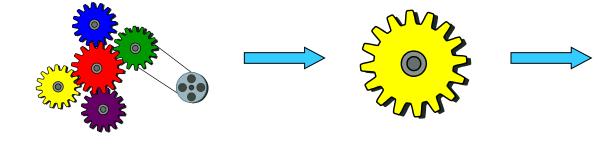


Hierarchical holographic modeling (HHM) is a holistic philosophy/methodology aimed at capturing and representing the inherent diverse risks of systems and their attributes—their multiple aspects, perspectives, and hierarchies.



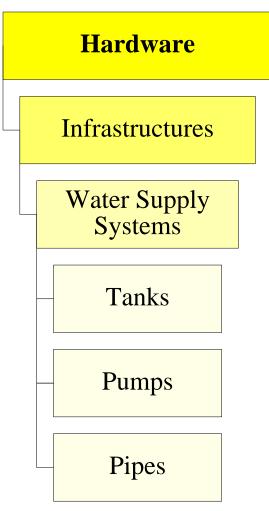
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Hierarchical

Hierarchical detailed elaboration of each Headtopic is referred to as **"Subtopics."**



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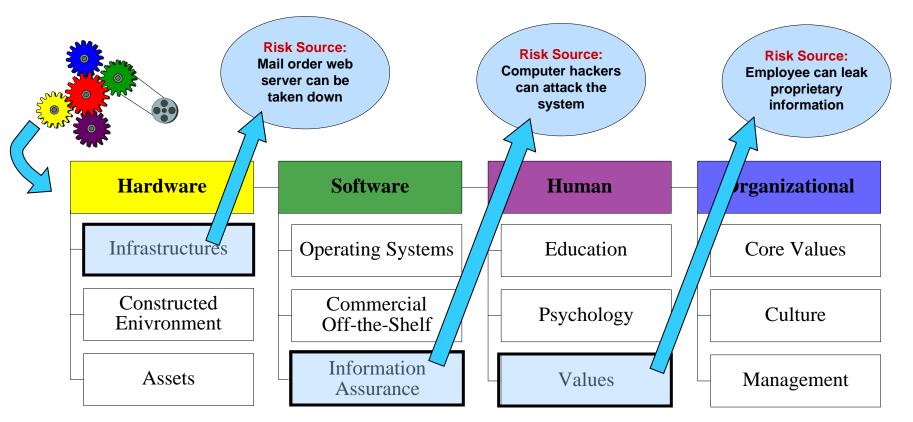
HHM Overview

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Hierarchical Holographic Modeling

HHM combines the holographic views with hierarchical analysis to identify sources of risks for all perspectives and levels of a system.



Adaptive Multi-Player HHM University of Virginia Game: Multiple Stakeholder Perspectives

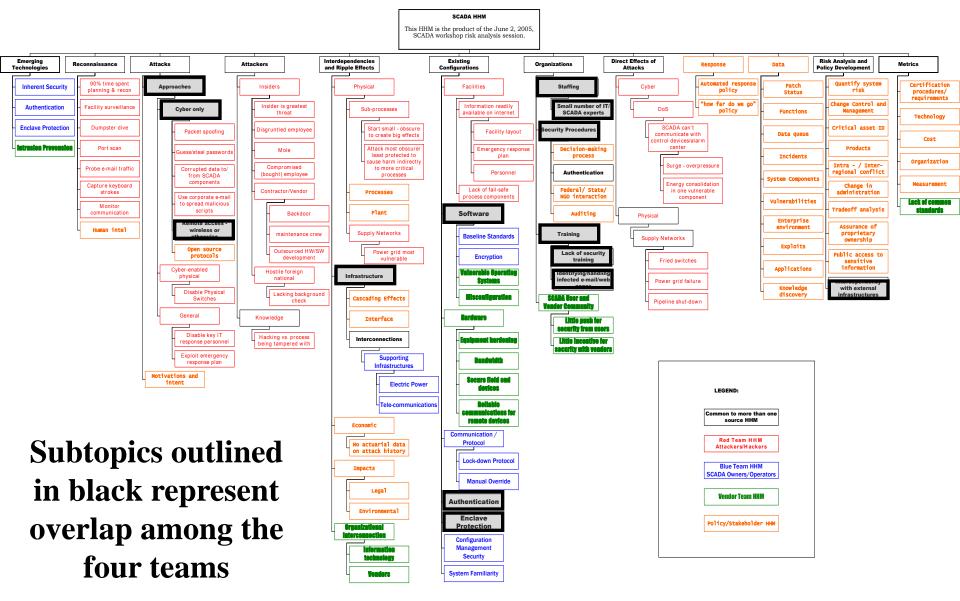
Sources of Risk to Supervisory Control And Data Acquisition (SCADA) systems

- Four teams, each with very different perspectives, were used to develop separate HHMs
 - **Red Team:** Attackers and Hackers
 - **Blue Team:** SCADA operators and owners
 - Vendor Team: SCADA developers and vendors
 - Policy Stakeholder Team: Government interests and industry associations

Adaptive Multi-Player HHM University of Virginia Game: Multiple Stakeholder Perspectives

- About 60 experts participated in four teams.
- Significantly, there was less than 10% overlap in subtopic elaboration amongst the four teams; thus, reinforcing the value of incorporating multiple views and perspectives of individuals in identifying sources of risks to SCADA systems.

Adaptive Multi-Player HHM University of Virginia Game: Multiple Stakeholder Perspectives

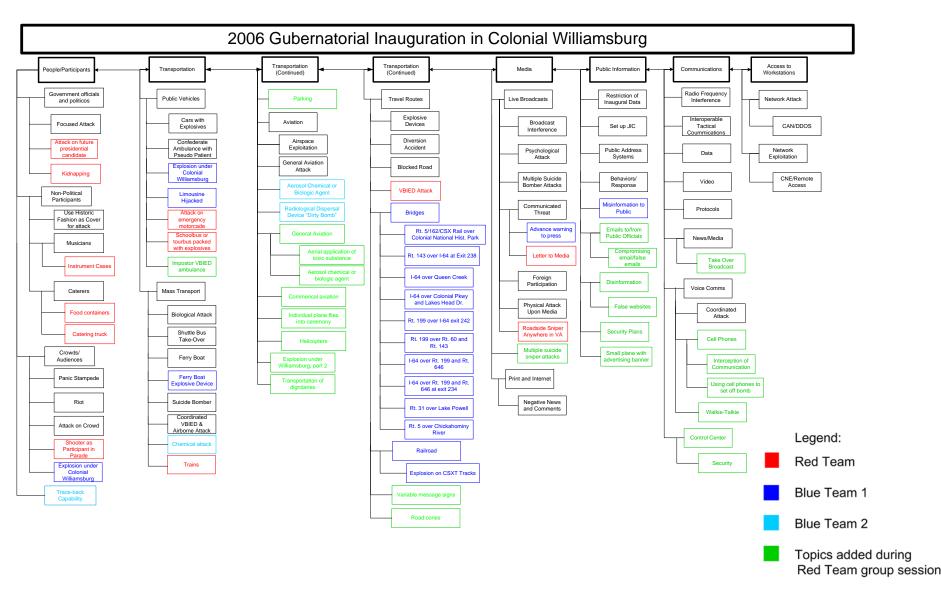


Adaptive Multi-Player HHM

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Game: Multiple Stakeholder Perspectives





Risk Filtering, Ranking, and Management (RFRM) Methodology

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A measure of the probability and severity of adverse effects

SAFETY

The level of risk that is deemed acceptable

[William W. Lowrance, Of Acceptable Risk, 1976]

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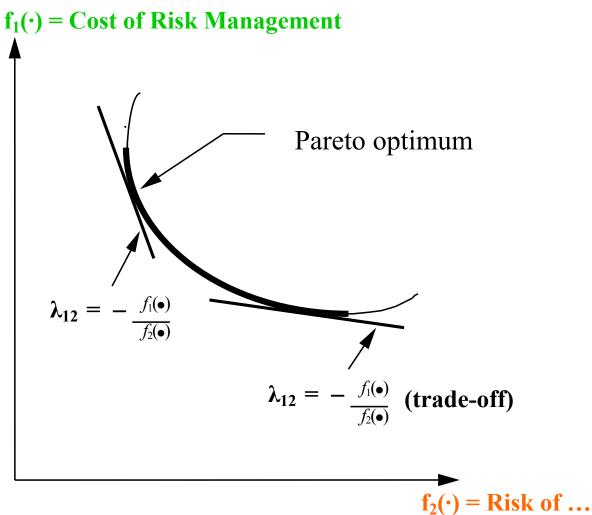
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Multiobjective Trade-off Analysis is at the Heart of Risk Management

Risks, Costs, and Benefits are not commensurate and are measured in different units; therefore, to manage risk, an acceptable balance must be sought in a multi-objective approach through Pareto optimality and direct trade-off analyses.

Multiobjective Trade-off Analysis



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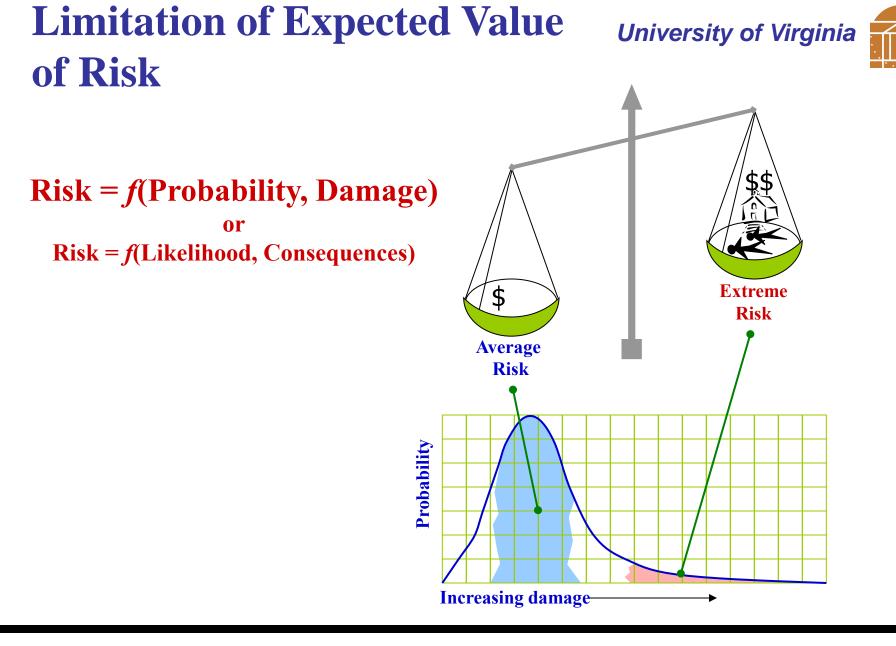




How do we quantify risk? How do we measure risk?

With the central tendency measure of risk

(the expected value of risk and its limitations when it is used as the only metric for risks related to extreme events)



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Limitation of Expected Value University of Virginia of Risk

Managers and decisionmakers are most concerned with the risk associated with a specific case under consideration, and not necessarily with the likelihood of the average adverse outcomes that may result from all similar risk situations.

Using the **expected value of risk**, is probably the dominant reason for the **chaotic state** in the quantification of risk.

Decisionmakers are frequently interested in both the **lowfrequency, high-damage events** and **in the average risk**.

Public perception of catastrophic risks is an important consideration.

Limitation of Expected Value of Risk





Consider the following two cases:

Case 1: Low investment with high probability of success Investment = $$10^3$; Probability = 10^{-1} (very high) Case 2: High investment with low probability of success Investment = $$10^7$; Probability = 10^{-5} (very low)

Both cases make the same contribution to the mathematical expectation of the return on investment :

 $10^3 \text{ x } 10^{-1} = \10^2 $10^7 \text{ x } 10^{-5} = \10^2

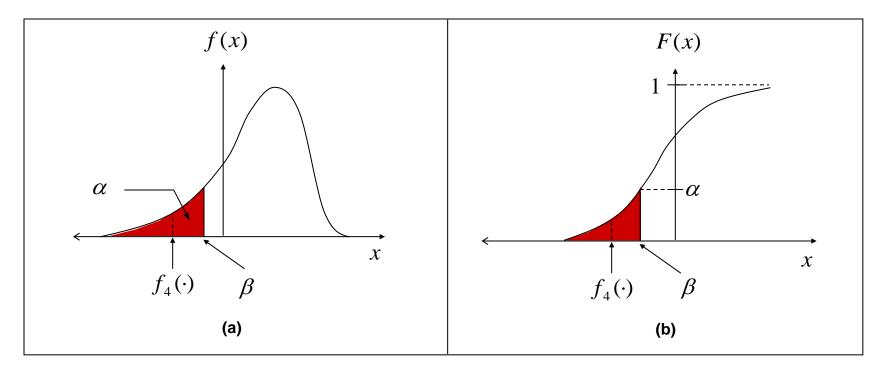
It is clear to any investor that **the two cases are far from being commensurate or equal**; leading to the concept to balancing risks and gains of a portfolio.

Partitioned Multiobjective Risk Method (PMRM)

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Conditional Expectations



A conditional expectation is defined as the expected value of a random variable, given that its value lies within a pre-specified range.

(a) probability distribution function f(x)

(b) cumulative distribution function F(x)

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Partitioned Multiobjective Risk Method (PMRM)

• R

Conditional Expectations

$$f_{2}(\cdot) = E[X \mid X \le \beta_{1}] = \frac{\int_{0}^{\beta_{1}} xp(x)dx}{\int_{0}^{\beta_{1}} p(x)dx}$$

$$f_{3}(\cdot) = E[X \mid \beta_{1} \le X \le \beta_{2}] = \frac{\int_{\beta_{1}}^{\beta_{2}} xp(x)dx}{\int_{\beta_{1}}^{\beta_{2}} p(x)dx}$$

$$f_4(\cdot) = E[X \mid X > \beta_2] = \frac{\int_{\beta_1}^{\infty} x p(x) dx}{\int_{\beta_2}^{\infty} p(x) dx}$$

$$f_5(\cdot) = \frac{\int_0^\infty x p(x) dx}{\int_0^\infty p(x) dx} = \int_0^\infty x p(x) dx$$

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f₂(·) represents the risk with high probability of exceedance and low damage.

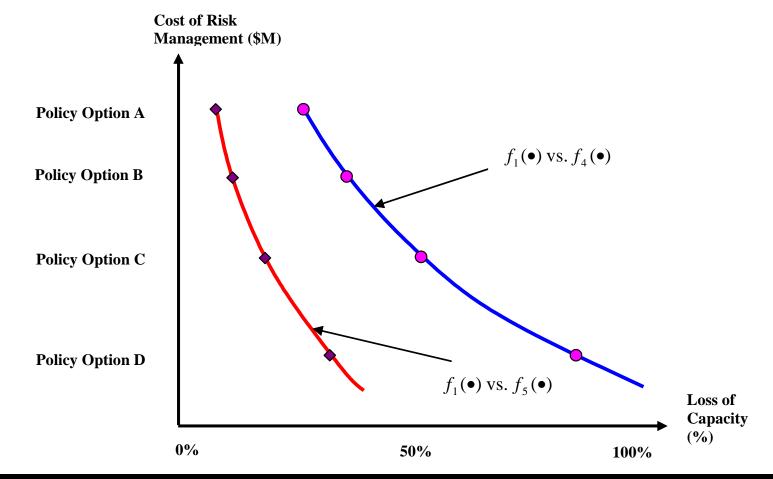
f₃(·) represents the risk with median probability of exceedance and medium damage.

 $f_4(\cdot)$ represents the risk with low probability of exceedance and high damage.

 $f_5(\cdot)$ represents the unconditional (conventional) expected value of risk.

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Multiobjective Trade-off Analysis for Risk of Extreme Events Using PMRM



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PMRM and Value-at-Risk (VaR)



- In the **PMRM**, various conditional expected values are used as risk metrics to evaluate potential risk management strategies
 - [Asbeck and Haimes, 1984]
- Value-at-Risk (VaR) is another risk metric, defined as the worst loss over a target horizon with a given level of confidence

[Jorion, 2001]

- The conditional expected value of risk and VaR are related. VaR is essentially the partition point at which the conditional expected value is calculated
- In finance, conditional expected value is commonly called **Conditional VaR (CVaR)**

[Rockafellar and Uryasev, 2000]



Interdependent Infrastructures and Economic Systems

The Inoperability Input-Output Model (IIM)

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Inoperability Input-Output Model (IIM) Background

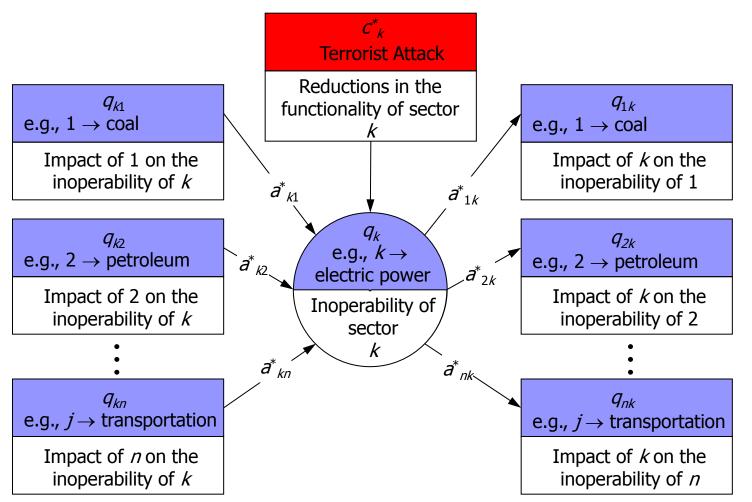


Wassily Leontief developed the Input-Output Model for the U.S. Economy, for which he won the Nobel prize in Economics in 1973.

- The Inoperability Input-Output Model (IIM), which was developed by Haimes and Jiang in 2001, has been markedly improved and extended by the Center's team.
- Actual economic data from the Bureau of Economic Analysis (BEA) constitute the foundation of model.
 - BEA publishes I-O data of the entire U.S. Economy.
 - BEA annual budget exceeds \$80 million.

Inoperability Input-Output Model (IIM)

Calculating propagating Effects



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Inoperability Input-Output Model (IIM)

Basic Model

$$\mathbf{x} = \mathbf{A} \mathbf{x} + \mathbf{f} \iff x_i = \sum_j a_{ij} x_j + f_i$$

- Leontief construct based on industry consumption.
 - **x** is the vector of industry outputs
 - A is the technical coefficient matrix
 - **f** is the vector of final demand
- Two assumptions: (1) Production = Consumption, (2) Intermediate consumption is proportional to output.
- The IIM is a transformation of the Leontief model to enhance focus on inoperability.



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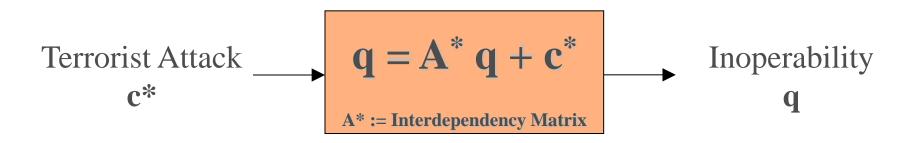
Inoperability Input-Output Model (IIM)

Model Components

Leontief Model

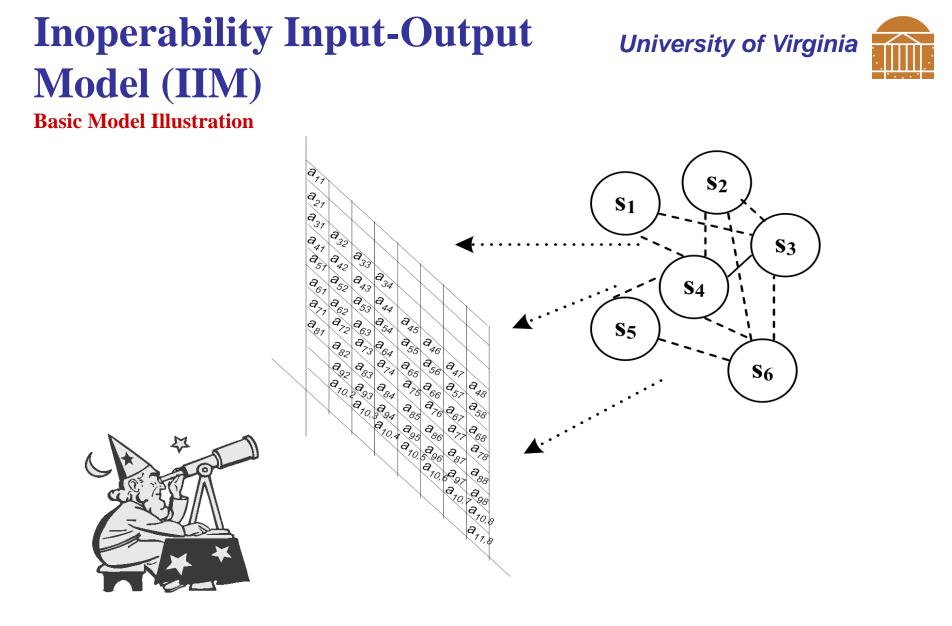


Inoperability I-O Model (IIM)



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Inoperability Input-Output Model (IIM) Benefits of Applying IIM



• The IIM benefits from:

- Major Bureau of Economic Analysis (BEA) data collections
- Numerous other significant applications of BEA data (including GDP Forecasting)
- Regional sub-model developments that correspond to national data
- Strong relationship with the business community because of privacy protection
- A community of users and developers that continue to pursue improvements
- Nonetheless, critics complain about potential misuse

Inoperability Input-Output Model (IIM)

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Limitations to Applying IIM

Limitation	Response			
Static Model	Slow changing risk scenarios; Dynamic extensions with external databases			
Linear Model/Macro	Small changes compared to overall economy			
Does not account for market- place substitutions	Limit use to cases that: a) don't have important substitution possibilities or b) derive impacts of substitution as a direct analytical result			
National 500-sector resolution updated on 5 year cycle; Sectors are pre-defined	60-sector resolution updated annually; Sectors well-defined for supplemental industry research			

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Inoperability Input-Output Model (IIM)





Policy Issues that the IIM Address

- Identification of security measures (geographic scope, implementation period, and structure) with large economic consequences.
- Identification of specific sectors (regional or national) that suffer the greatest sustained direct and indirect economic losses due to particular security measures.
- Comparison of economic losses due to security measures with those that would result from a successful attack.



Extensions of the Interoperability Input-Output Model (IIM)

Dynamic IIM (DIIM) Regional IIM (RE-IIM)

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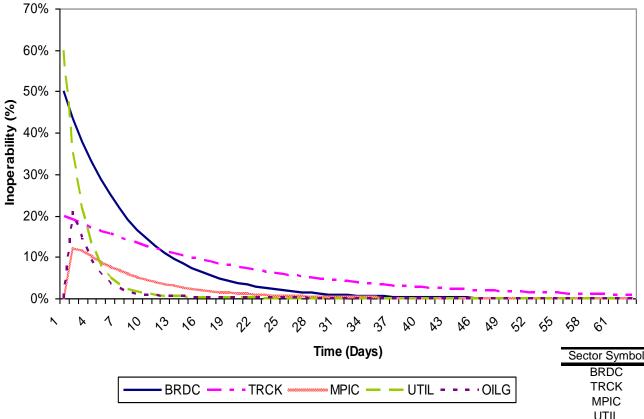
- The **DIIM** is a dynamic extension on the IIM, focusing on **measuring the resilience** of the critical infrastructures and **describing the dynamic, ripple effects of industry recovery** following an attack or a natural disaster.
- The **DIIM** provides the following risk metrics for evaluating the efficacies of potential risk management options:
 - Inoperability (%) and Economic Loss (\$)
 - Industry Resilience Coefficient
 - Recovery Time
- Through the **DIIM**, the **effectiveness of preparedness** can measured.

Dynamic IIM (DIIM)

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Dynamic Recovery of Economic Sectors



Sector Symbol	Sector Names
BRDC	Broadcasting and telecommunications
	Truck transportation
MPIC	Motion picture and sound recording industries
UTIL	Utilities
OILG	Oil and gas extraction

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Regional IIM (RE-IIM) Background

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- The lack of spatial explicitness in risk analysis results in only average estimates across geography. Such estimates may lead to overlooking geographicallyconcentrated risks or significant cross-regional interdependencies.
- Spatially explicitness is added when the economy is regarded as a system of regional decisionmakers with processes coupling the various sub-regions, thus producing distinct predictions for each region determined by the regions characteristics and its interconnectedness with other regions.

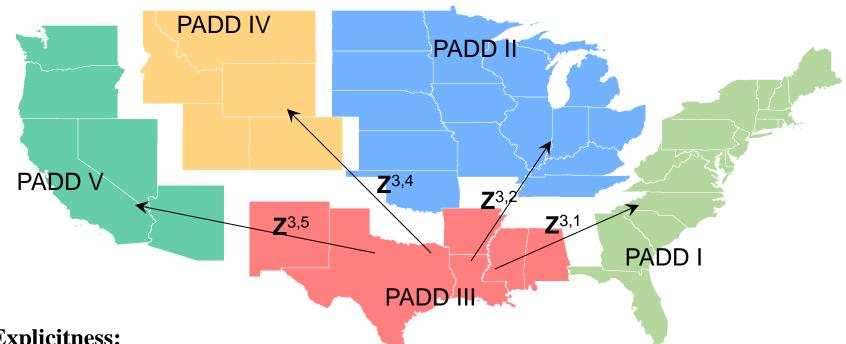
Regional IIM (RE-IIM)

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Example Model

Petroleum Administration and Defense Divisions (PADDS)



Spatial Explicitness:

- Adapt multi-regional formulation [Isard 1998].
- \mathbf{z}^{RS} is a vector of **cross-regional (CR) transactions** from region *R* to region *S*. $\mathbf{z}^{RS} = \begin{bmatrix} z_1^{RS}, ..., z_n^{RS} \end{bmatrix}^T$, where z_i^{RS} is CR flow of commodity *i* (resource, good, or service)
- Accounts of CR flows form a multiregional interdependency matrix, denoted T*.
- Raw data from Bureau of Transportation Stats, Bureau of Labor Stats, EIA, etc.



National Commission on High-Altitude Electromagnetic Pulse (H-EMP) Attacks

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National Commission on H-EMP Background



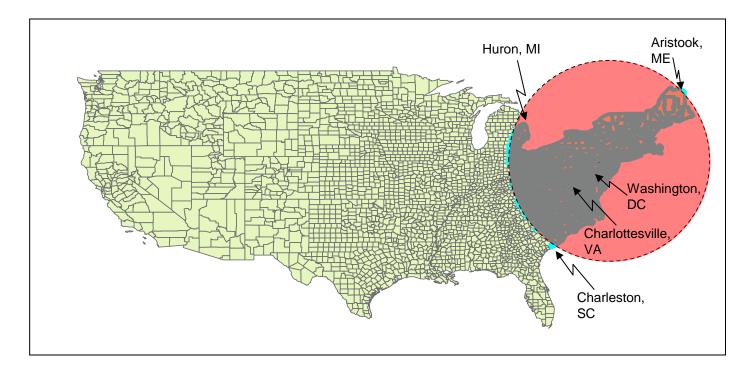
- The electromagnetic properties of many electronic components can make entire systems susceptible to upset or to permanent damage due to the environmental effects of a **High-Altitude Electro Magnetic Pulse (H-EMP)**.
- Electronic elements such as integrated semiconductor circuits **can be damaged** by only a few tens of volts, a few amperes, or less.
- HEMP is defined as an **intense electromagnetic blast** induced by a nuclear explosion at a high altitude.

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Modeling a Regional H-EMP Attack

- Greater Northeastern Region (GNR)
- 584-mi radius with center: 40.5°N Latitude and -75.54° Longitude



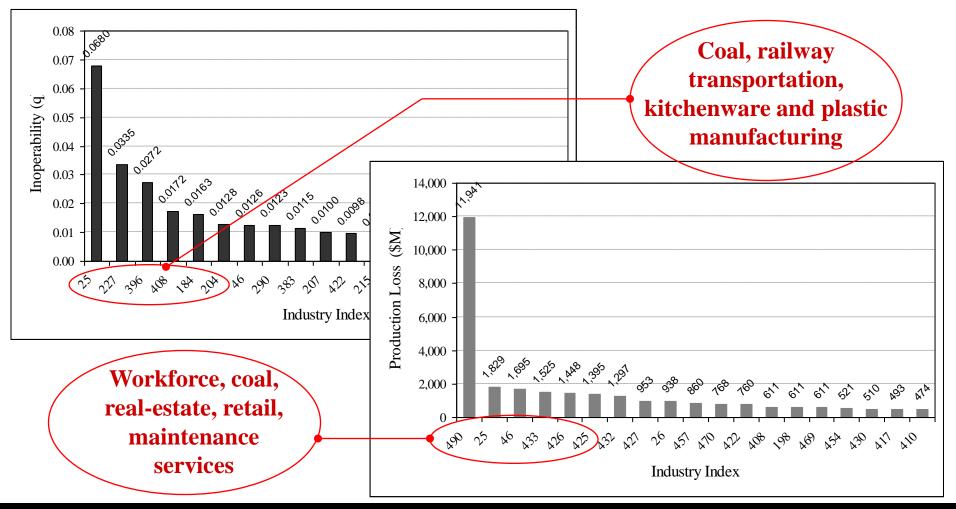
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IIM Metrics – Inoperability and Economic Loss

- We assessed perturbations to the availability/functionality of electric power and H-EMP-sensitive equipment for nearly **500 economic sectors**.
- The resulting impacts on users of electric power and H-EMPsensitive equipment are measured in terms of IIM metrics: inoperability and economic loss.
 - Inoperability is the normalized production loss representing the ratio of unrealized production with respect to the "asplanned" production level.
 - Economic Loss represents the value of monetary loss associated with an inoperability value.



IIM Metrics – Inoperability and Economic Loss of Power Outage



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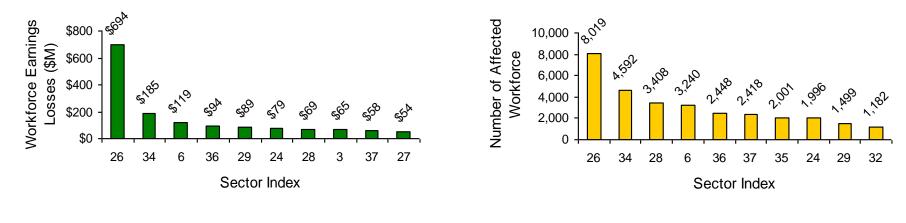
Impact on Workforce

"Thus, there is a strong need for models more capable of capturing the complex interactions between operational infrastructure and then financial flows that the **infrastructure supports**. Similar models would be helpful in understanding the consequences of a pandemic event that made it impossible for large number of urban employees to work from their offices. Is the existing financial system capable of a smooth transition to a temporarily reduced level of activity? Current models cannot really even frame such a question."

> [Systemic Risk and the Financial System: Background Paper: Darryll Hendricks, John Kambhu, and Patricia Mosser, May 2006]



Sample Workforce Impact Analysis Generated from RE-IIM



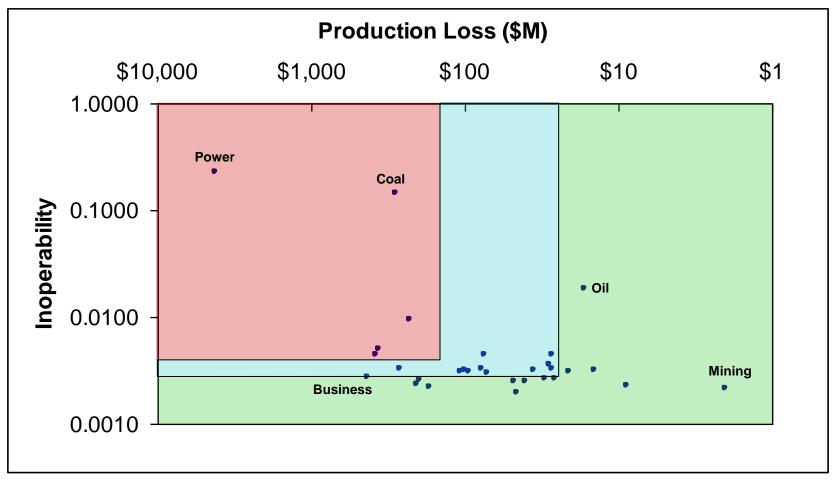
Rank	Index	\$M Sector Description	Rank	Index	# Affected Sector Description
1	26	694 Electric, gas, and sanitary services	1	26	8,019 Electric, gas, and sanitary services
2	34	185 Business services	2	34	4,592 Business services
3	6	119 Construction	3	28	3.408 Retail trade
4	36	94 Health services	4	6	3,240 Construction
5	29	89 Depository and nondepository institutions and security and commodity brokers	5	36	2,448 Health services
6	24	79 Transportation	6	37	2,418 Miscellaneous services
7	28	69 Retail trade	7	35	2,001 Eating and drinking places
8	3	65 Coal mining	8	24	1,996 Transportation
0	27	5	9	29	1,499 Depository and nondepository institutions and security and commodity brokers
9	37	58 Miscellaneous services	10	32	1,182 Hotels and other lodging places, amusement and recreation services, and motion pictures
10	27	54 Wholesale trade	10	02	



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Sample IIM Impact Matrix

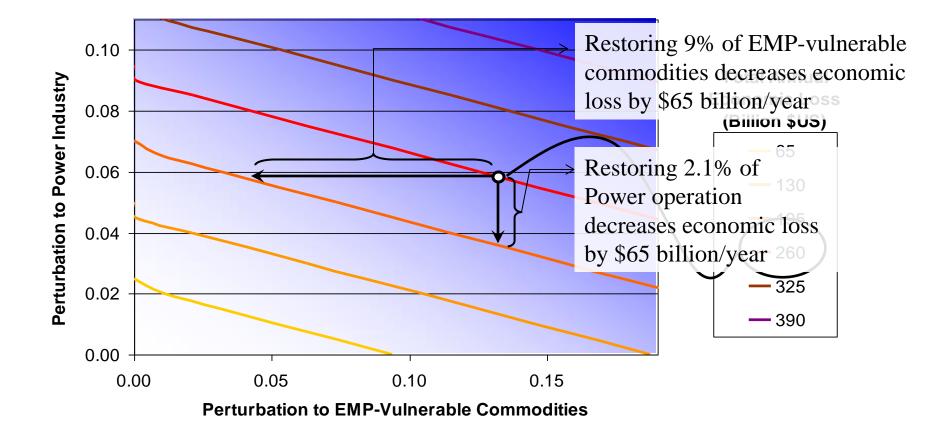


LEGEND: Top-10 Zone Top-20 Zone Top-30 Zone

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Trade-off Analysis Example

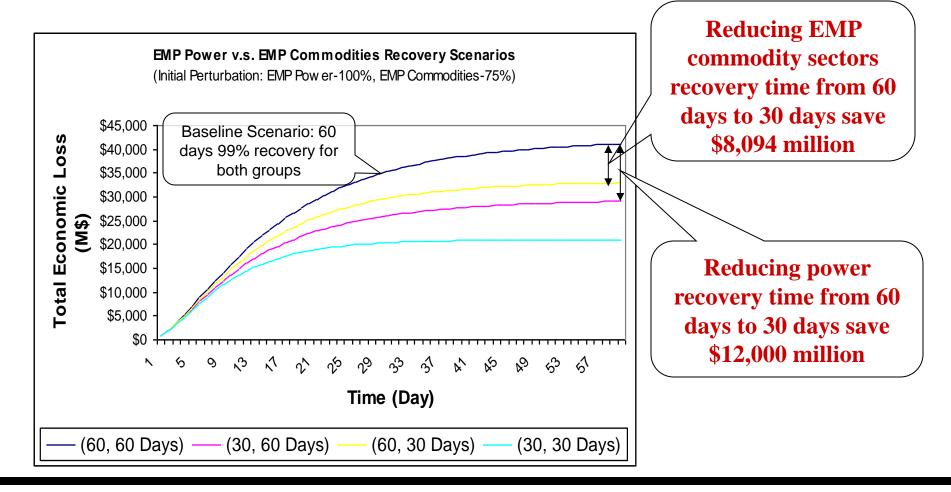


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National Commission on H-EMP Temporal Trade-off

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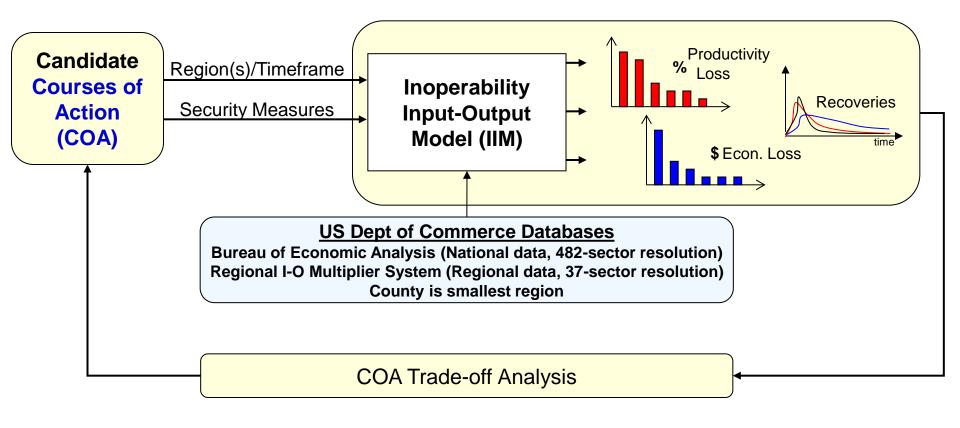
Interdependency Analysis: Impact Analysis of Issuing Alert Levels By the Department of Homeland Security (DHS)

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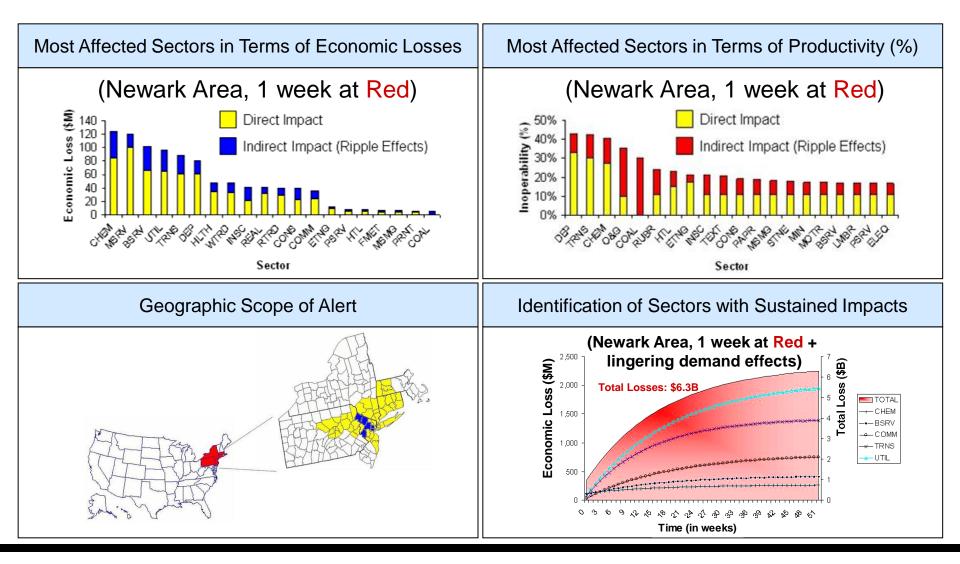
Example: National Guard Impact

- About **460,000** members of the National Guard, of which about **50%** are currently part of US workforce.
- This workforce constitutes about **0.14%** of the nation's **170 million workers**.
- Assuming workers are distributed across economic sectors similar to the national workers, then loss of 0.15% of workers constitutes a productivity loss to all sectors of the economy based on reliance of that sector on workforce.
 - IIM calculates the productivity losses to be about \$50 billion annually. (About \$130 million per day.)

Example: Newark Red Alert

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Finding from Applying IIM

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Economic Impact of Security

Comparison with a Successful Attack

Particular Security Measures to Affect Impact

Critical Sectors that may Suffer Sustained Economic Damage **One-week Red alert with lingering consumer demand reduction would have the following losses:**

- \$209 Billion for a National alert (almost 1wk of US Gross National Product),
- **\$50 Billion for the Greater NY Metro Region alert**
- **\$6.3 Billion for the Newark Statistical Area alert.**
- → Approximate losses to NYC for 9-11 are \$83 billion.
- Closing 1% fewer of "non-essential" business across the nation reduces economic impact by approximately \$13 billion per week.
- For more localized security measures the sensitivity is even greater.
- The closures of "Eating and Drinking Places" would cause significant losses to "Fishing and Forestry Products", possibly causing sustained losses of business enterprises.



Interdependency Analysis: Evaluating Interdependencies of James River Crossings For Virginia Department of Transportation (VDOT)

VDOT Interdependency Analysis Background Map

Hampton = Bridge or Tunnel Cam 64 🚍 = Highway Camera 🥇 = Interchange Camera Hampton Roads Chesapeake Ba Bridge Tunnel Monitor-Merrimac **Bridge-Tunnel** Norfolk Shore Drive ndian River 13 Portsmouth Virginia Chesapeake Beach

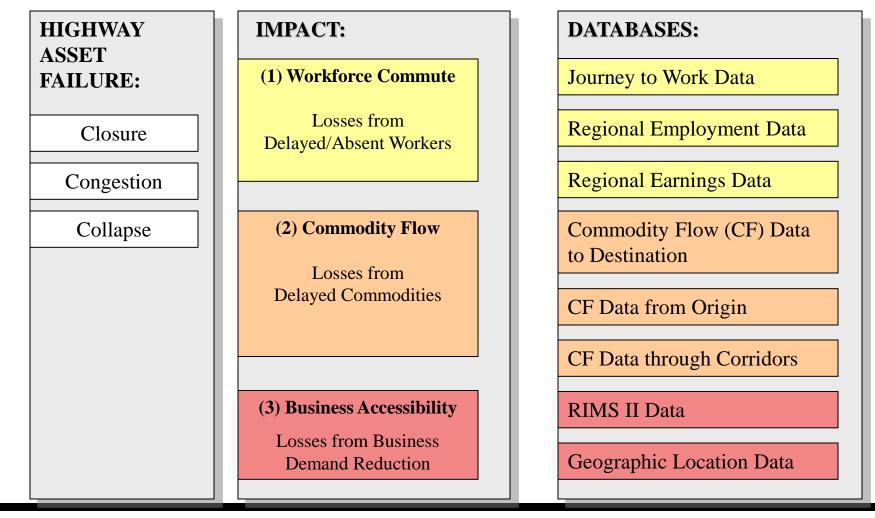
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VDOT Interdependency Analysis

Databases



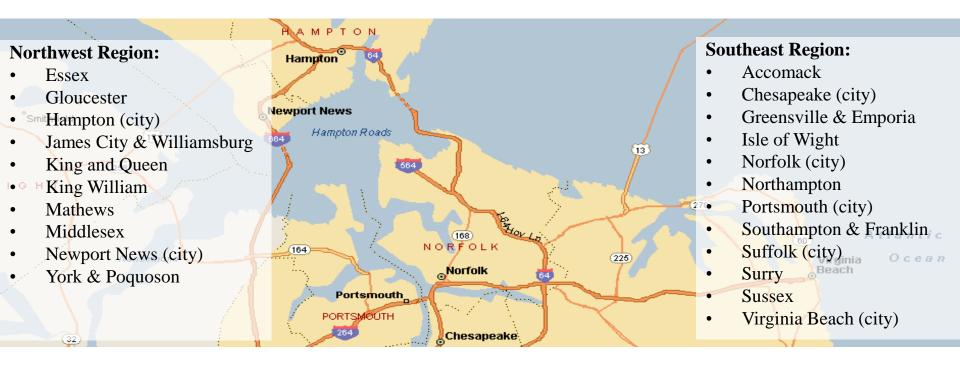
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VDOT Interdependency Analysis Workforce-IIM: Defining Affected Regions

• Consider a scenario where both Hampton Roads Bridge-Tunnel and Monitor-Merrimac Bridge-Tunnel will be closed to traffic



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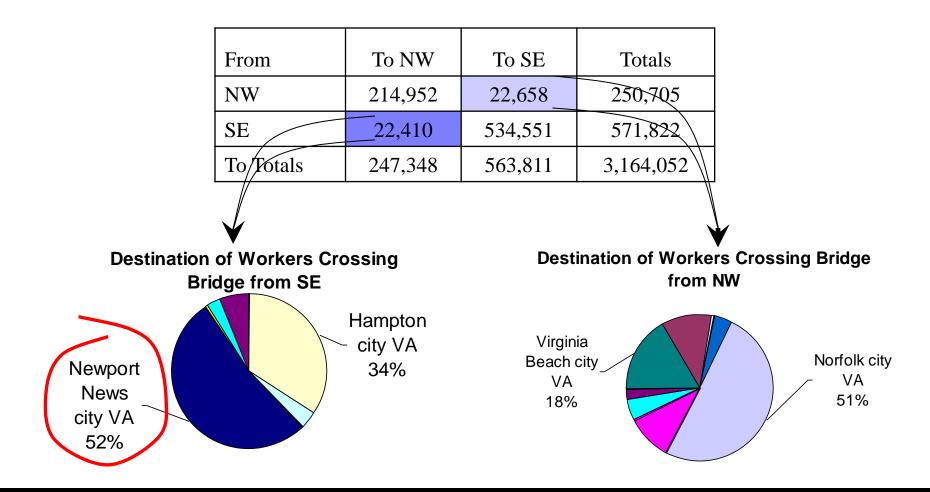
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VDOT Interdependency Analysis

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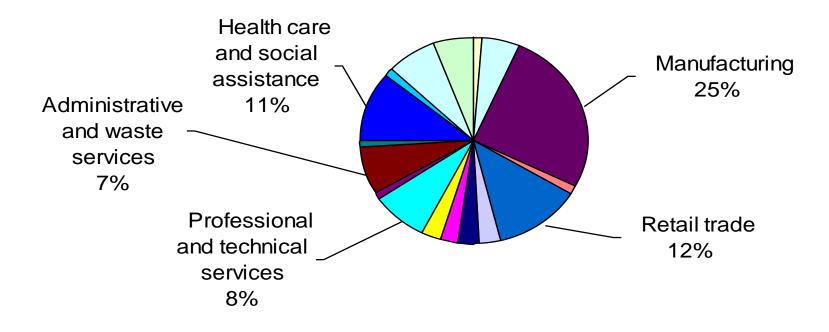
Workforce-IIM: Journey-to-Work Data



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VDOT Interdependency Analysis Workforce-IIM: Using Employment Data

Distribution of Workers in Newport News (12,000 across river)



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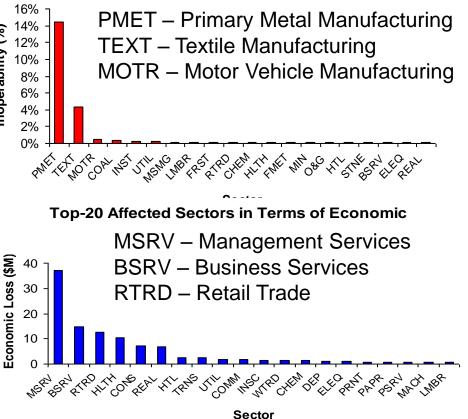
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VDOT Interdependency Analysis

Workforce-IIM: Economic Loss and Inoperability Rankings

- Assume travelers are distributed across sectors similar to the workers' distribution across sectors
- Given the scenario perturbation, the estimate, annual loss is \$110 million to the local economy of Southeastern Virginia.

Top-20 Affected Sectors in Terms of Inoperability



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Epilogue

Preparedness for extreme natural hazards and terrorist attacks is essential for developing resilience in interdependent infrastructure and economic systems, and thus, planning for an acceptable recovery time and cost (both human and monetary loss) during an emergency.

Such an enterprise must be built on a risk assessment and management process that is grounded on a holistic systems philosophy and methodology.



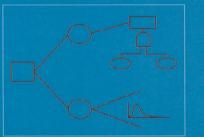


Wiley Series in Systems Engineering and Management, Andrew P. Sage, Series Editor

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Risk Modeling, Assessment, and Management

second edition



YACOV Y. HAIMES

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Risk Modeling, Assessment, and Management Second Edition Yacov Y. Haimes

An updated and timely new look at the theory and practice of risk management

Since the first edition of *Risk Modeling, Assessment, and Management* was published, public interest in the field of risk analysis has grown astronomically. Its adaptation across many disciplines and its deployment by industry and government agencies in decision making has led to an unprecedented development of new theory, methodology, and practical tools.

The *Second Edition* of this well-regarded reference describes the art of risk management and its important applications in such areas as engineering, science, manufacturing business, management, and public policy. The author strikes a balance between the quantitative and the qualitative aspects of risk management, showing clearly how to quantify risk and construct probability in conjunction with real-world decision-making problems. At the same time, he addresses a host of institutional, political, and cultural considerations.





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