

Internet Rising, Prices Falling: Measuring Inflation in a World of E-Commerce

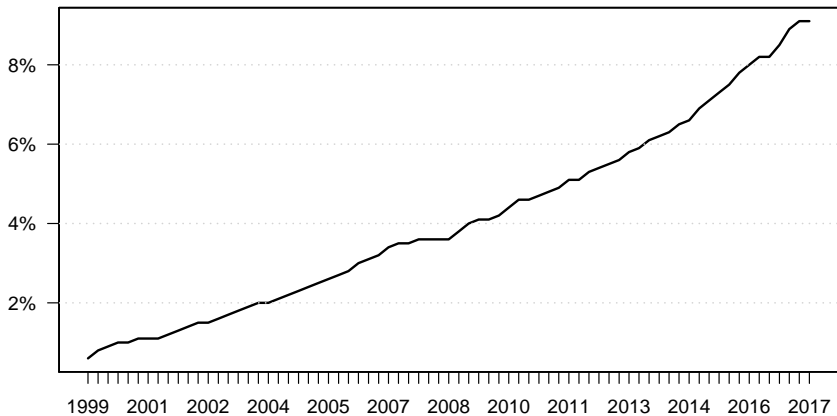
Austan Goolsbee, University of Chicago and NBER

Pete Klenow, Stanford and NBER

October 2018

NY Fed Discussion

E-Commerce share of retail sales



Source: U.S. Census Bureau (2018)

- Does inflation online differ from inflation offline?
- How does quantity data alter the inflation picture?
- How rapid is online product turnover?
- How big are the gains from e-commerce product turnover?

- Through **Adobe, Inc.** we have a massive dataset of online transaction prices and quantities
- Online inflation $\sim 1\%$ point per year lower from 2014–2017 than in the same CPI categories
- Product turnover is much higher in most Adobe categories than for (much-studied) grocery items
- Increased variety online \Rightarrow an additional $\sim 2\%$ points per year lower inflation than in matched model / CPI-style indices

Gains from e-commerce and the internet

- Brynjolffson and collaborators (2003, 2012, 2017)
- Einav, Klenow, Klopach, Levin, Levin, and Best (2017)
- Syverson (2016)
- Varian (2013)
- Goolsbee and Klenow (2006)

Consumer surplus from new products

- Redding and Weinstein (2017)
- Broda and Weinstein (2006, 2010)
- Hausman (1997, 1999)
- Feenstra (1994)

- 1 **Adobe Analytics data**
- 2 A Digital Price Index (DPI) vs. the CPI
- 3 Rates of product entry and exit online
- 4 Gains from product turnover online

- Adobe clients currently cover
 - ▶ 20 of the top 30 U.S. employers
 - ▶ 80% of Fortune 500 retailers
- Adobe categories we use span 19% of CPI weight
- Data on individual transactions from 2014–2017
 - ▶ IP address, day, product, seller, dollars, quantities

Our focus right now:

- Data at the product-seller-month level
- Prices, quantities, products – not identifying sellers or buyers
- Subset of clients authorizing data use ($\sim 15\%$ of e-commerce)

Adobe data granularity



DAILY INFLATION RATE FOR TELEVISIONS, 2015
SOURCE: ADOBE DPI

All results have been reviewed to ensure that no confidential information about Adobe clients or individuals have been disclosed.

Transactions are anonymized, and we report no data on individuals.

We report no data on specific sellers.

DPI vs. the CPI and the *Billion Prices Project*

| | DPI | CPI | BPP |
|---------------------|-------|-------|-------|
| Quantities | Yes | No | No |
| # of items | 2.1 M | 140 K | 500 K |
| Offline prices | No | Yes | No |
| Long history | No | Yes | No |
| All categories | No | Yes | No |
| Merchant Identities | No | No | Yes |

Adobe's coverage by CPI Major Group

| | # of Products | % CPI Coverage |
|-----------------------------|------------------|-------------------|
| Headline | 2.1 M | 19 |
| Food and beverages | 1 M | 49 |
| Education and communication | 404 K | 9 |
| Recreation | 202 K | 32 |
| Apparel | 130 K | 100 |
| Transportation | 125 K | 3 |
| Housing | 92 K | 7 |
| Other goods and services | 92 K | 42 |
| Medical care | 23 K | 9 |

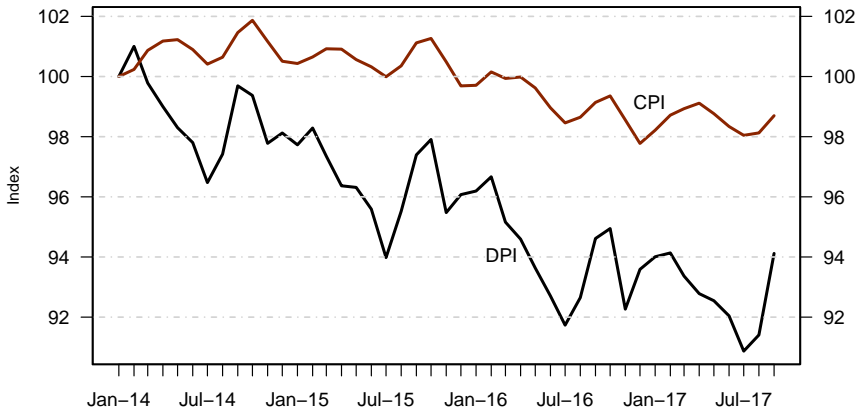
% of revenue by category in Adobe data

| | |
|--------------------------------------|-----|
| Household goods | 27% |
| Apparel | 27% |
| ICT | 19% |
| Recreation goods | 14% |
| Food and beverages | 7% |
| Other goods and services | 3% |
| Transportation accessories and parts | 2% |
| Medicines and medical supplies | 1% |

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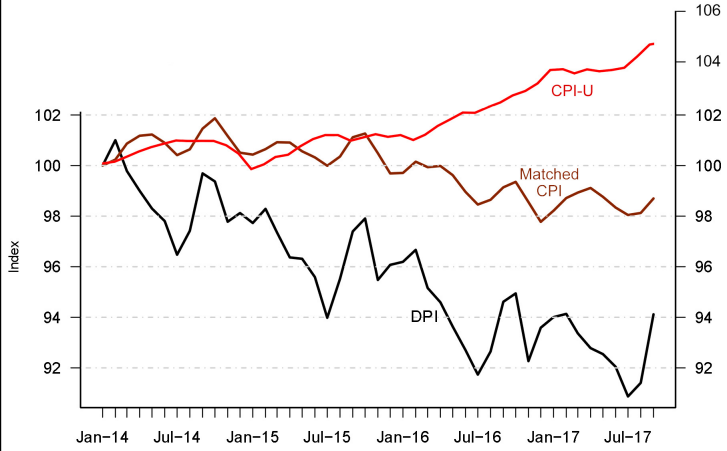
- Matched model index (overlapping products) within categories
 - ▶ Weighted average of log first differences within categories
 - ▶ Weights are Tornqvist spending shares in the category
- Laspeyres across 65 CPI categories (Entry Level Items, or ELI's)
- CPI relative importance weights across categories

Cumulative inflation, DPI vs. CPI



Cumulative Inflation

DPI vs. CPI vs. CPI-U



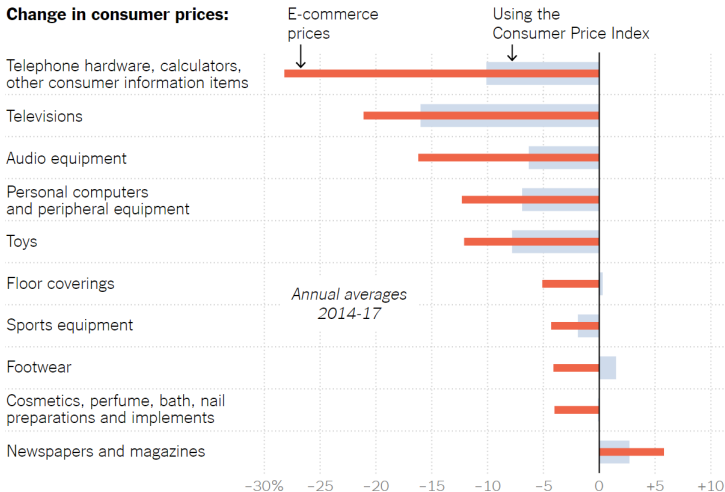
2014–2017 Annual Inflation, DPI vs. CPI

| | DPI | CPI |
|--------------------------------------|-------------|-------------|
| Headline | -1.6 | -0.3 |
| Recreation goods | -6.1 | -3.0 |
| Household goods | -4.8 | -1.9 |
| ICT | -6.6 | -3.7 |
| Food and beverages | -0.9 | 0.3 |
| Apparel | -0.1 | 0.8 |
| Other goods and services | 0.8 | 1.7 |
| Transportation accessories and parts | -1.2 | -0.4 |
| Medicines and medical supplies | 1.3 | -0.2 |

Inflation vs. Inflation

Inflation has been very low in recent years, with prices of some goods falling. Analysis of online transactions suggests prices for some products have fallen more than in the Consumer Price Index.

Change in consumer prices:



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Product Turnover

| | Entry | Exit |
|----------------------------|-------|-------|
| Headline | 51.4% | 24.3% |
| Headline excluding Apparel | 43.7% | 21.9% |

Based on market shares of entering (exiting) products in 2016 (2015).

Product Turnover: Food vs. Headline

| | Entry | Exit |
|--------------------|-------|-------|
| Headline | 51.4% | 24.3% |
| Food and beverages | 15.7% | 9.2% |

Based on market shares of entering (exiting) products in 2016 (2015).

Product Entry and Exit by Major Group

| | Entry | Exit |
|--------------------------------------|-------|------|
| Apparel | 70.8 | 30.3 |
| Recreation goods | 61.1 | 20.7 |
| ICT | 60.8 | 31.7 |
| Other goods and services | 49.9 | 13.4 |
| Household goods | 30.5 | 19.0 |
| Transportation accessories and parts | 24.6 | 16.9 |
| Food and beverages | 15.7 | 9.2 |
| Medicines and medical supplies | 11.1 | 7.6 |

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Inflation bias from variety growth (% points per year)

| | $\sigma = 4$ | $\sigma = 6$ |
|----------------------------|--------------|--------------|
| Headline | 3.5 | 2.1 |
| Headline excluding Apparel | 2.5 | 1.5 |

Using CPI category weights.

This variety bias is *on top of* the matched-model differences.

Variety bias by Major Group (% points per year)

| | $\sigma = 4$ | $\sigma = 6$ |
|--------------------------------------|--------------|--------------|
| Apparel | 7.3 | 4.4 |
| Other goods and services | 5.9 | 3.9 |
| Recreation goods | 5.4 | 3.2 |
| ICT | 4.1 | 2.5 |
| Household goods | 0.9 | 0.5 |
| Transportation accessories and parts | 0.7 | 0.4 |
| Food and beverages | 0.4 | 0.2 |
| Medicines and medical supplies | 0.0 | 0.0 |

- Online inflation was about 1 % point per year lower than in the CPI for the same categories from 2014–2017
- Increased variety online implies an additional 2 % points per year lower inflation than in matched model / CPI-style indices
- **Question:** Is e-commerce holding down offline inflation?